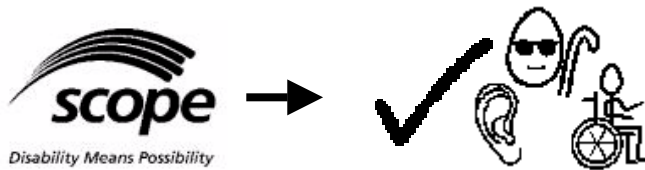




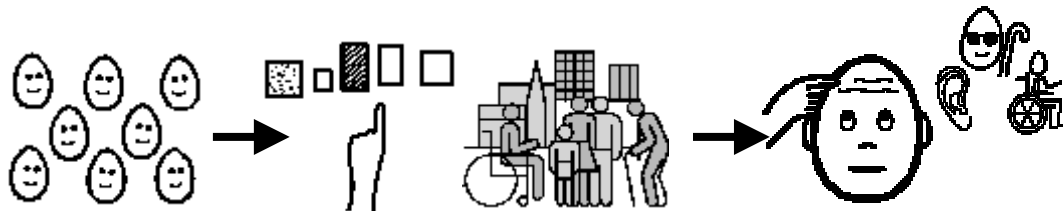
President and Chief Executive Officer's Report



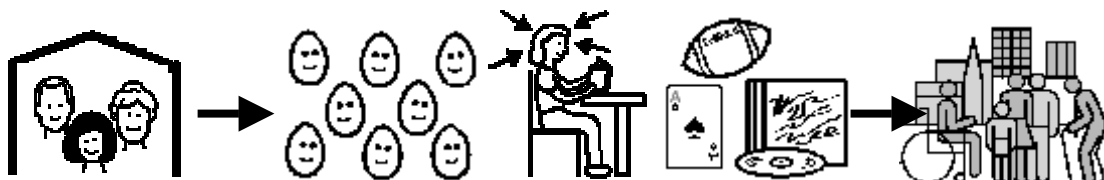
In the past year many things at Scope have changed and many things are now better for people with disabilities.



We want people with disabilities to be part of their community and to have dreams and ideas for their future.

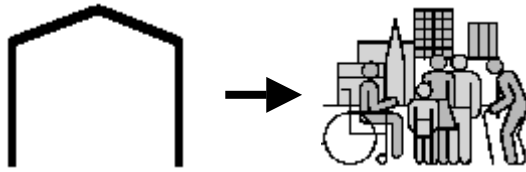


Clients now have more choices about what they want to do in their community and we want people in the community to know more about people with disabilities.

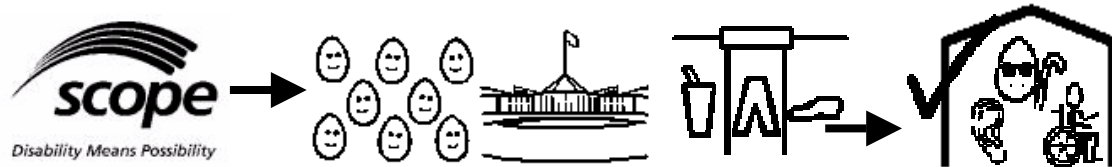


Our staff have supported our clients to enjoy lifestyle, education, sport and leisure activities within the community with other people.

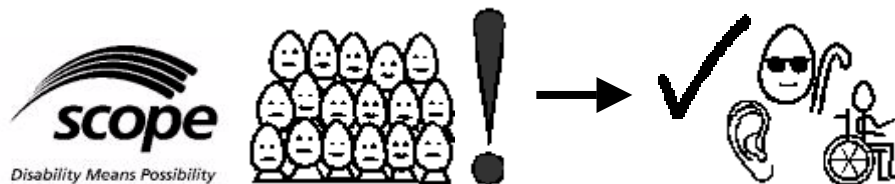
President and Chief Executive Officer's Report - continued



Some of our services have also moved into the community.



We are working with people in the Government and with businesses in the community to provide better services to people with disabilities.



Scope members are important and we want more people to join Scope as a member. Members want to change things that could be better for people with disabilities. They also want better services for people with disabilities.

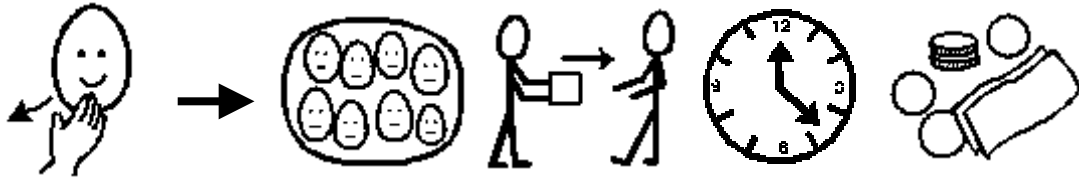


We have a research unit that wants to find out more about issues for people with disabilities over the next three years.

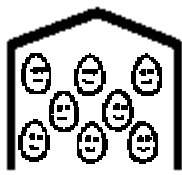


Our staff are trained well and know a lot about people with disabilities. We want to train them even better next year.

President and Chief Executive Officer's Report - continued



We would like to thank clients, families, staff and people who give us their time and money.



Client Services



In the past year, Client Services have worked very hard to make partnerships with people in the community and services for people with disabilities better.

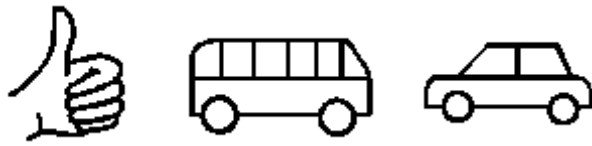


We want people in the community to know more about people with disabilities.



We want to find out how we can support people who care for people with disabilities better. Some of these people are worried about the future for people with a disability.

Client Services - continued



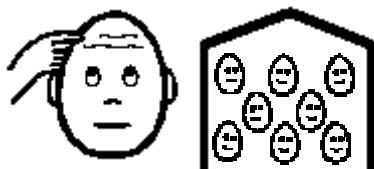
We want Scope to have good cars and buses for our clients.



Client services spoke to the Government about important housing and support issues for people with disabilities.



We want to thank the people who give us their time and money, the families, volunteers and our staff for their hard work.



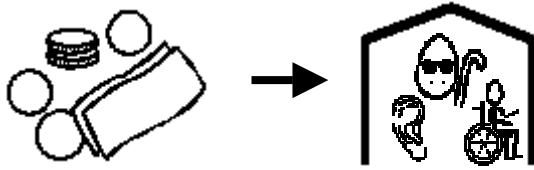
Strategy and Service Development

We have changed a lot of things over the past year. We are changing the way we think services should be provided to people with disabilities.



We are trying to provide services that meet the person's needs, lifestyle and dreams within the community. People with disabilities want to be part of their community.

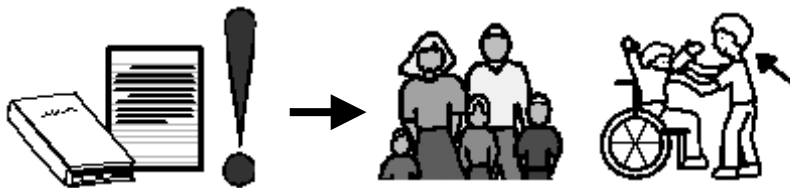
Strategy and Service Development - continued



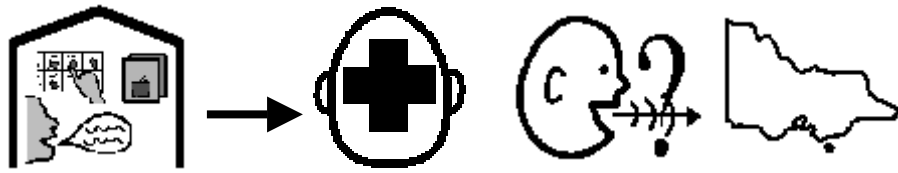
We have made changes to Scope so that more money can go to providing more services to people with disabilities.



The Community Inclusion and Development Unit support people with disabilities to be a part of their community. They have received awards to do projects that help people with disabilities be part of their community. They also make sure that Scope's volunteers are doing important work for people with disabilities. More children from more schools are doing the Scope Young Ambassador's Program. Leisure Action have organised activities where the whole community can be involved in recreation and leisure activities.



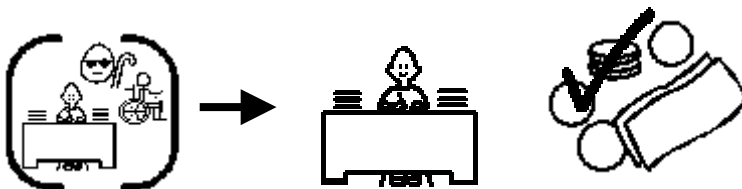
Scope thinks that research is important to clients, families and carers. We want to tell many people across Australia and the world about the information that we are finding out. 'More Than My Child's Disability' was a project that looked at what families thought about the services that their children with disabilities were getting. 'The Bridging Project' is trying to work out how we can find out the way people are feeling if they have difficulty communicating. More money has been given to provide more services to young children in Scope.



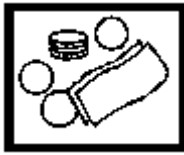
The Communication Resource Centre have been around for two years. They are thinking of new ways to provide speech pathology services to people who have difficulty communicating. They are setting up Regional Communication Services in different areas of Victoria to help provide better services and a better community for people. The 'Libraries for All' project helps people access their library more easily. The 'Wide Open Wide' meetings bring people who work with children with eating and drinking problems together to share things that they know. The 'Participate! Chat! Learn!' project gave training and ideas to people who work with school aged children with devices.



The Learning and Development Unit help to train staff at Scope. The Government have given us money to provide better training to more people. If staff know more about people with disabilities then clients will get a better service.



Scope's Employment Services unit supports people with disabilities to get work. These people are now getting paid better than they were. We are working hard to do good work so that people with disabilities can enjoy the work that they do for the community.



The Development Group



The development group find sponsors to give money and donations to Scope.

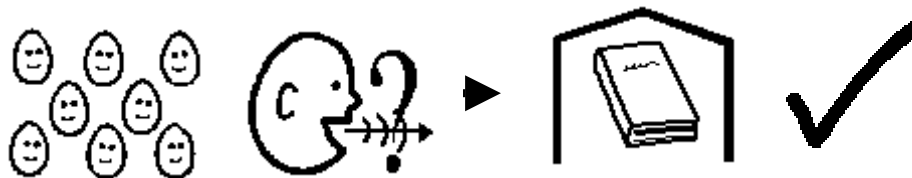
We want people who understand about people with disabilities to support our work by donating their time and money.

The people who work for the development group are now working more closely with the Communications department to find donors who will support Scope in the future.

Clients will receive more money and more services if we can get more support from these people.



Libraries for All



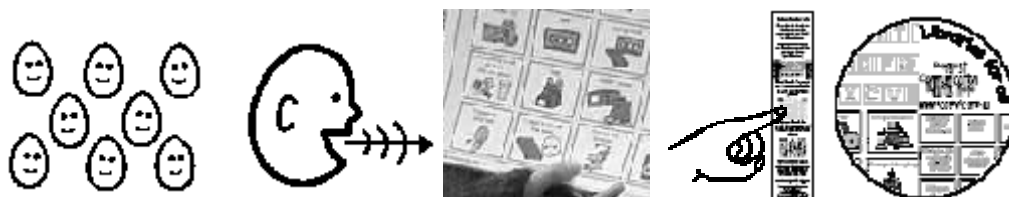
People with communication difficulties can now access the library more easily.

The Communication Resource Centre got some money from the Department of Human Services to make three different communication aids for people with disabilities.

Libraries for All – continued



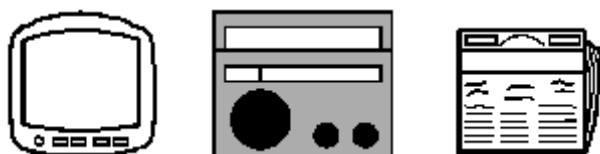
These alphabet boards, word/phrase boards and picture boards make it easier for people to access library services and ask for support.



People can ask to use these communication aids by pointing to the Libraries for All logo or showing their Libraries for All bookmark. They can also download their own copy from the website at www.scopevic.org.au.



Communications



We help to give the public information about Scope, its services and future things that are happening through advertising and information on television, radio and newspapers.

In the past year we have been on television and the radio and in newspapers a lot. We have also helped to develop brochures, newsletters and a website that give people information about Scope.

This year more people know that Scope has changed its name.

Communications - continued

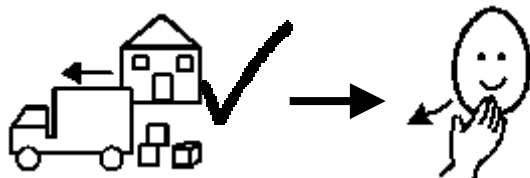


Many Scope events have received a lot of media attention either on the television, radio or newspaper. This means that more people know about these things that are happening.

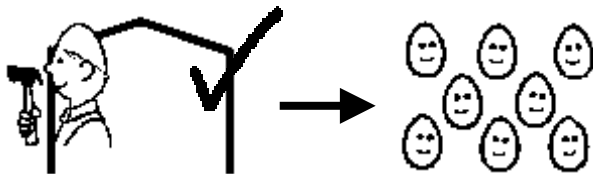
We want more people to know about Scope and the things that they do for people with disabilities.



Finance and Corporate Services

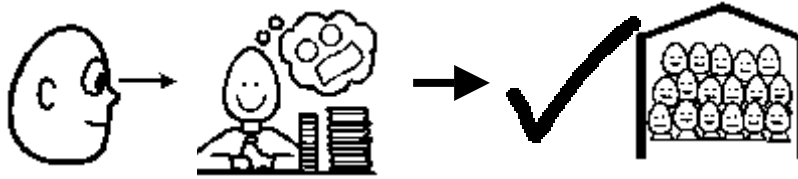


Moving offices from St Kilda to Box Hill and Glenroy were very big jobs but they went very well. Thank you to the people who helped to make moving easier.

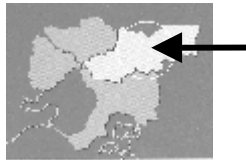


We also fixed the Rattray Wood House building to make it better for clients.

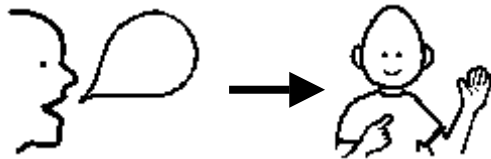
Finance and Corporate Services - continued



We are now looking at how the Finance and Corporate Services department can work better. We want to save money so that we can provide better services to more clients.



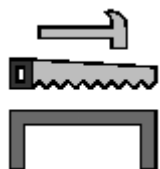
Eastern Metropolitan Region



We want our clients to tell us what they want. We do not want to make choices for our clients.



We are working with people in our local community to make activities more accessible for people with physical disabilities. We have organised many activities in the community so that clients can feel a part of their community.

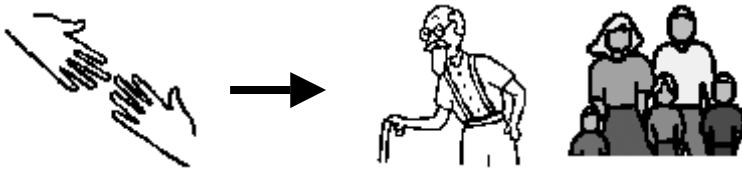


A hardware store is teaching some of our clients how to do woodworking.

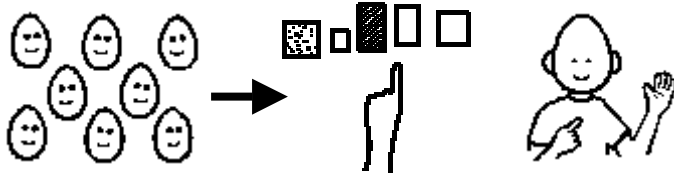
Eastern Metropolitan Region -continued



This year we opened our new residential service in Lilydale. The people who live there are enjoying their new home.



We are finding out how we can provide older clients and carers with the support that they need.



We want people with disabilities to choose the services that they want.

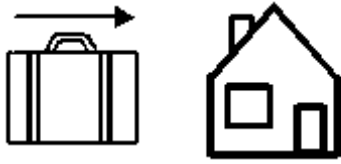


Northern Metropolitan Region

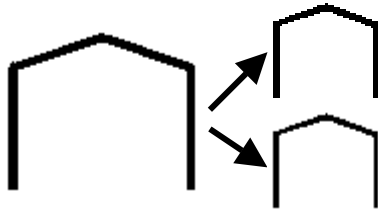


We have a lot of people from different backgrounds and who speak different languages in the Northern Region. We need to provide good services to these people.

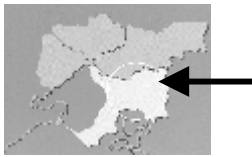
Northern Metropolitan Region - continued



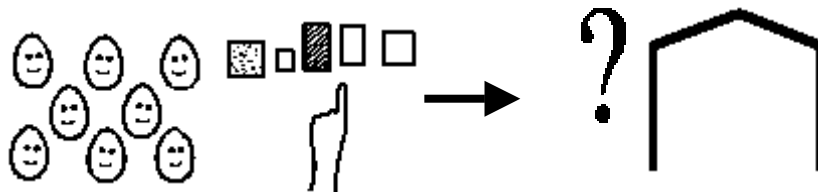
We have many people that want short breaks and we need to try and support as many people as we can to get some of this respite.



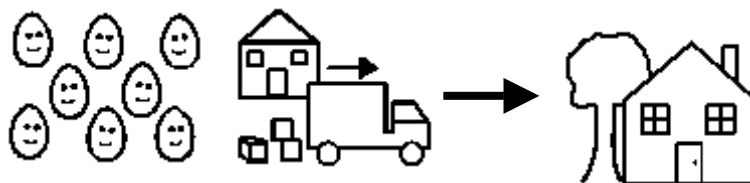
Our day service is moving from Pascoe Vale to two new areas. This will help to give better services that are closer to home. It will help people with disabilities to be a part of their community.



Southern Metropolitan Region

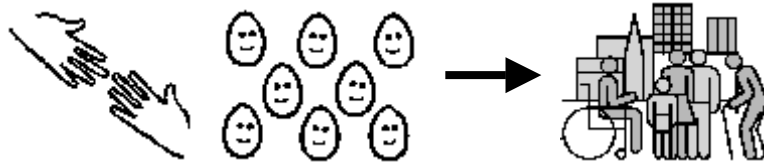


We have been the first to try a new way of delivering services to clients depending on their needs. People can now choose from a range of services that are more suited to what they want and can access these within or directly from their homes.



Many people have moved out into their own homes in the community.

Southern Metropolitan Region - continued



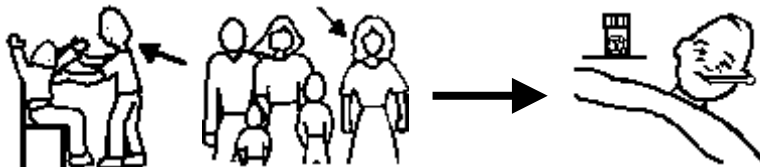
We want to support the many clients that we have to be part of their community.



Lucy Ryan



Lucy Ryan has been working for Scope for two years.

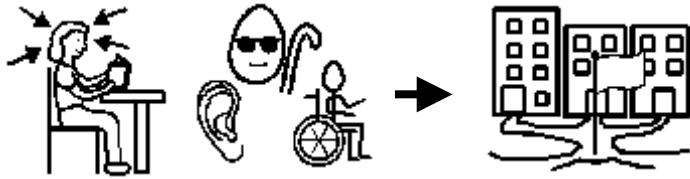


For many years, Lucy had been caring for a number of family members and friends who needed her help. Then Lucy became very sick.

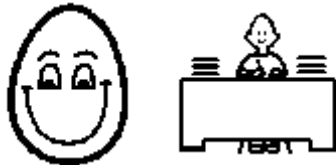


Lucy came to Scope and now has a job supporting people with disabilities in an adult day centre.

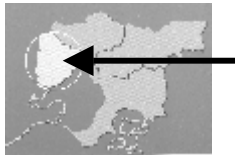
Lucy Ryan – continued



She is also learning about disability work at Swinburne TAFE.



She enjoys working for Scope.



Western / Grampians Region

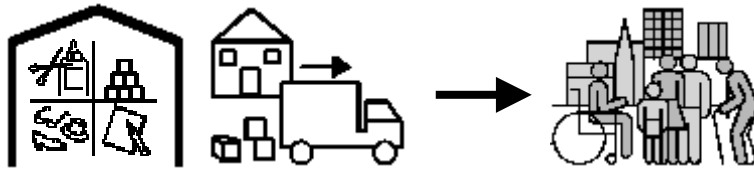


We know that we need to change the way that we deliver our services to people with disabilities. We want to give services that are suited to what that person needs. Scope staff, volunteers and friends have helped us to do this.



We can now develop a 'Whole of Life Plan' that says what people want to do in life and how we can help them to make it happen. We need people to be a part of their community instead of staying away in a special environment.

Western Grampians Region - continued



Our Western Outreach Day Service has moved to a community centre in Ascot Vale. We are also doing some activities from people's homes and into the community.



The Department of Human Services have given Scope some money for respite so that people in the Western region can participate in community activities during the day and go on breaks over the weekend.

The North West Specialist Services Team has moved to Glenroy and got some money to provide more services to people with disabilities.

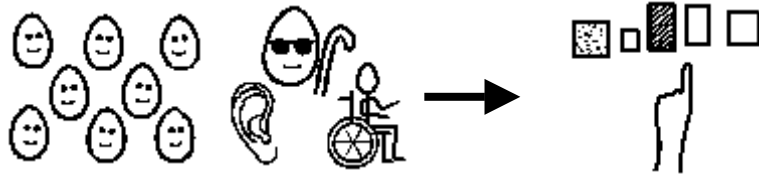


Client Unit



The Client Unit supports people with disabilities to have a say about issues in Scope, in the Government and in the wider community.

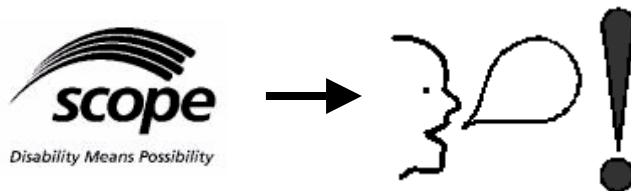
Client Unit - continued



Rhonda Joseph says a lot of their work helps people when things are changing. She wants to make sure that people with disabilities know about the choices they have and make their own decisions.



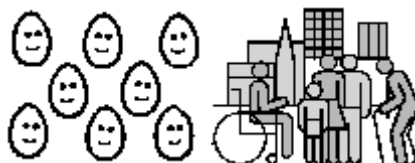
People with disabilities can also have their say about other issues such as the not having enough housing options, and any changes that should be made to the public transport system.



Scope is one of the only places with a Client Unit. This is very important because it allows people to have their say in a way that is made accessible to them, and is supported and respected by Scope. Scope cares what people with disabilities have to say.



Barwon South West Region



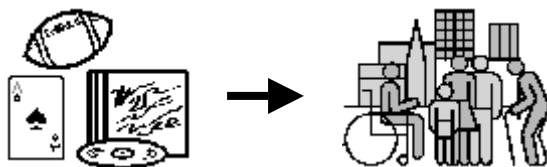
Scope has been working with people in Government, in businesses and in the community to support people with disabilities.



The Geelong hospital can now look after people better in emergencies.



People can go to more courses and learn at the Geelong TAFE.



We want people to enjoy sport and leisure activities in the community with many other groups of people.

Barwon South West Region - continued



The Recreational Educational Adult Program (REAP) in Manifold Heights has a new sensory garden and Barwon Heads has a new Sensory Development Centre.



Damien Clyne



Damien is 24 years old. He has a good sense of humour and lots of energy.



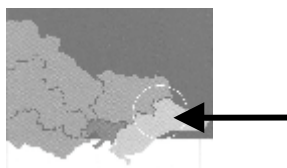
He plays cricket very well and has played in a lot of cricket competitions in the past year. He has been to a cricket carnival and to the MCG to meet some really good cricket players.

Damien now plays in an indoor cricket competition in Ballarat. He loves his sport and has lots of fun.

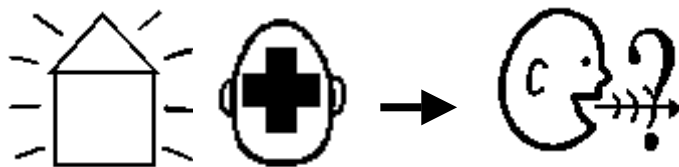
Damien Clyne - continued



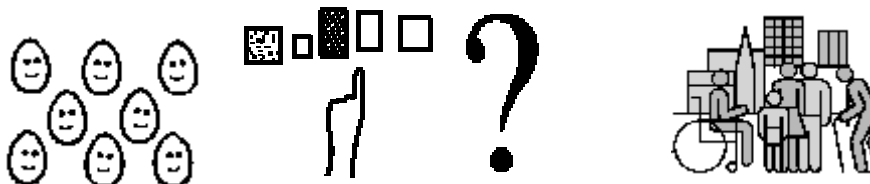
He lives with his family and goes to TAFE to learn about reading and writing and car detailing.



Gippsland Region



The new Regional Communication Service in the region has a speech pathologist that can help people who find communicating hard.



People have more choices about what they can do in their community.

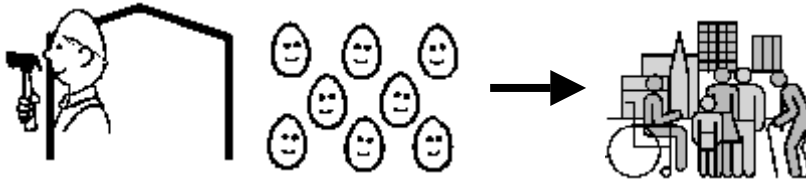


We want the community to be accessible to any person.

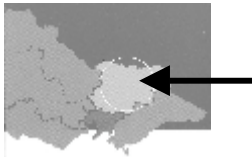
Gippsland Region – continued



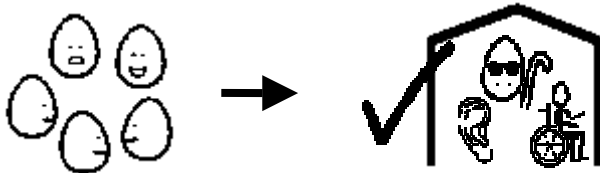
Council staff have been learning about people with disabilities.



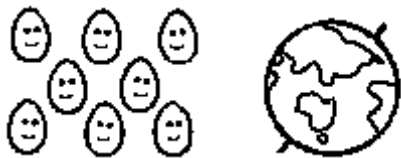
We are fixing up a building so that people can live more easily on their own in the community.



Hume Region



We have been working with many groups of people to ensure children with disabilities and their families get better services.

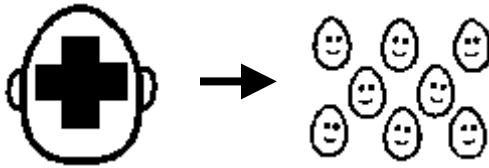


People who are from different backgrounds and who speak other languages have been getting more services for their children with disabilities.

Hume Region - continued



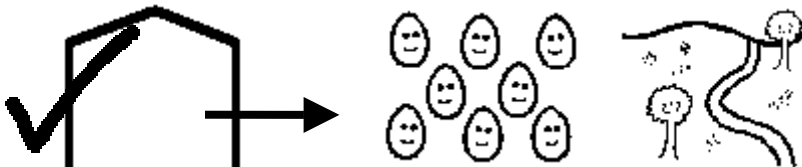
Speech pathologists now work with parents, school teachers and kindergarten teachers to deliver their services.



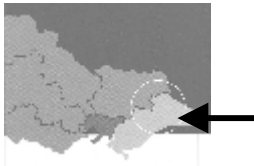
We now have more people working for us to give therapy to people with disabilities.



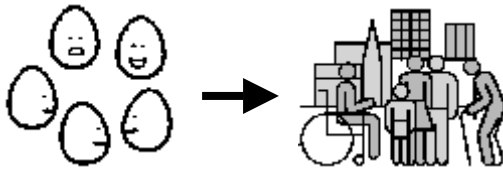
We got some money to build a therapy room for children with special needs in Shepparton.



We want to provide good services to children who live in areas that are far away. We want to provide good services to children with mental health issues and to children who have difficulties with reading, writing and numeracy.



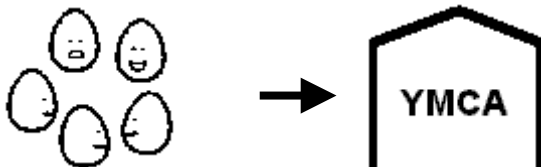
Loddon Mallee Region



We have been working with groups of people in the community so that people with disabilities can get more services in community buildings.



Our services and events can now be held at many times of the day. This means that people with disabilities can do activities at night, on the weekends and during the day depending on their needs.



Soon a group of people with disabilities will be able to attend their day service at the YMCA leisure centre. This is an exciting change.

We want our clients to be involved in community events more



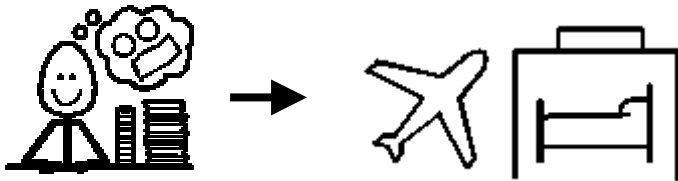
David Barrow



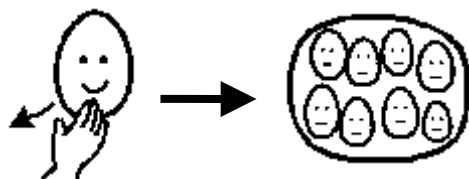
David wanted to do more things on his own and make his own way in life. For the past year, he has been working in the city selling magazines.



When he started it was hard for him to get to work on the train. He can now travel easily and takes the train to work every day. He works long hours and starts early but he loves his job.

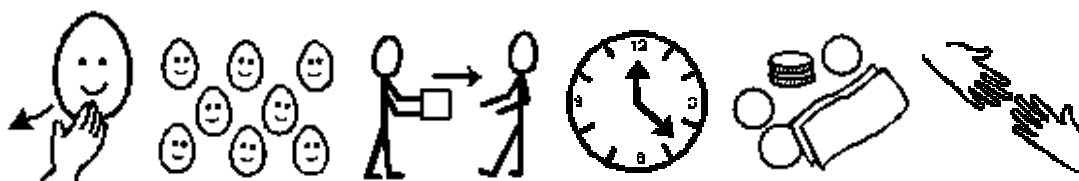


He saves his money and then spends it on short holidays in hotels. He went to Sydney and loved flying in the aeroplane and seeing the harbour. He enjoys planning his own life.



Thank you

Thank you to all the people that we work with. Thank you to the people that do work for us. Thank you to our other friends and businesses in the community that help us.



Thank you to the people that give us their time, money and support.

We will keep working hard for and with people with disabilities.



We would like to acknowledge the following people for their help.

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